



STUDENT TECH HELP

1. CHECK

www.digital.ocps.net

for frequently asked questions, help videos, and how to documents

2. SUBMIT

studenttechrequest.ocps.net

to be contacted by school tech rep for

- ➔ Hardware Issues
 - District issues laptop, tablet, or Chromebook
- ➔ Software Installation
 - LanSchool
 - SMART Notebook
 - MS Office
 - iOS App
- ➔ Device Login
 - studentid.ocps.net

3. GO TO

Media Center

during designated help hours with a pass from your teacher

4. EMAIL

studenthelp@ocps.net

if question is unanswered after 48 hours with student tech request ticket number in subject line