LaunchED
Orange County Public Schools

Signing In to Your Device

Use this **If This… Then Try** chart to help you troubleshoot the sign in process on your device.

If This…	Then Try…
I logged into my device on the day I picked it up and it worked fine. Now I can't sign in.	Checking to make sure you are logging in with the password you created on the day of device pick up.
I'm using the password I created on the day of device pick up and I still can't sign in.	Going to a desktop computer and resetting your password at studentid.ocps.net.
I reset my password at studentid.ocps.net and I still can't sign in to my device.	Restarting your computer and trying your new password again.
I've restarted my computer and tried my new password and my device still won't let me sign in.	Making sure your device is connected to the wireless network.
I'm connected to the wireless network, I restarted my computer, and I'm using my new password and I still can't sign in.	Informing your teacher of the issue and submitting a student tech request at studentechrequest.ocps.net.